



#CashlessSociety

TERMS AND CONDITIONS

- For a customer to be eligible to participate, they need to have an active EcoCash wallet that is KYC (Know Your Customer) compliant at least at tier 1 level (ID submitted/updated).
- Normal pay merchant service charges will apply for the Tobetsa option.
- All ETL staff, immediate family members and affiliates are not eligible for the campaign.
- A customer may buy bundles for self or others but the customer whose account is credited with the bundle will accumulate points.
- The bonus allocation is valid for the same day as the day of purchase only.
- There will be only 1 winner per category.
- Winners will be notified and announced on radio and social media.
- Winnings will be deposited into the winner's EcoCash wallet within seven days of being notified.
- The grand prize will be delivered within seven days of being notified.
- Customers can lodge complaints through existing customer complaints guideline available on the ETL website.